Bark at the Moon Hotel and Spa, LLC
New Client Form & Boarding/Daycare Consent

Client Information

Owner Name: _____ Phone: _____

Alt Phone: _____Email: _____

Address:_____ City:_____ Zip:_____

Primary Vet/ Clinic Name: _____Vet Phone: _____

Emergency Contact (if unreachable): _____Phone: _____

Feeding Policy Acknowledgment

To prevent gastrointestinal (GI) distress and maintain your pet's home routine, we require owners to provide their pet's regular food for the duration of their stay. For freshness and facility cleanliness, all food must be provided in airtight containers or pre-portioned bags labeled with your pet's name.If an adequate amount of food is not provided, Bark at the Moon Hotel and Spa will supply food at the owner's expense. **Owner Initials**: _____

Bedding & Bowls

To maintain the highest standards of sanitation and safety, Bark at the Moon Hotel and Spa provides all necessary bedding and bowls for our guests. Using our facility-approved supplies ensures all items are properly disinfected daily and helps us maintain a sterile, pest-free environment for all animals in our care. **Owner Initials**: _____

Care Consideration & Facility Discretion

We value parent insight and will take preferences and information into consideration when setting up boarding spaces, enrichment, and routines to promote individual comfort and success.

For the safety and well-being of all pets in our care, Bark at the Moon Hotel and Spa, LLC reserves the right to make adjustments based on staff observations, behavior, and facility needs at our discretion. **Owner Initials**: _____

Emergency & Veterinary Authorization

I authorize Bark at the Moon Hotel and Spa, LLC to seek veterinary care for my pet if deemed necessary. I understand that every effort will be made to contact me or my emergency contact first. I accept responsibility for all veterinary costs incurred.

I confirm that the veterinarian listed above remains my pet's primary veterinarian and that all contact numbers provided are current and accurate. **Owner Initials**: _____

Liability & Consent

I understand that boarding and group environments carry inherent risks, including illness or injury. Bark at the Moon Hotel and Spa, LLC will take reasonable care of my pet, but I agree to hold the facility harmless from injury, illness, escape, or death unless caused by proven negligence.

I acknowledge that my pet is healthy and suitable for boarding at this time. **Owner Initials**: _____

Photo & Social Media Release

□ YES, I give permission for my pet's photo/video to be used on social media or promotional materials.
□ NO, I do not give permission.

Owner Initials: _____

Owner Acknowledgment: I have read and understand this agreement and agree to all terms and policies of Bark at the Moon Hotel and Spa, LLC.

Owner Signature: _____ Date: _____
Printed Name: _____

BACKSTAGE BIO:

Spill the backstage details — routines, favorites, and dislikes — so your rockstar can enjoy the ultimate stay..

Pet Name: _____
Breed: _____ **Color**: _____

Birthday / Adoption Day (if known): _____ OR Age (if known): _____
Sex: □ Male □ Female □ Neutered □ Spayed
Food Brand:_____ **Amount per serving**:_____ **How often**:_____
Medications (if any): Please list name, dose, how often, and if taken in food/treat:_____
_____

Home Routine & Comfort Preferences

When alone, your dog may:
□ Relax/sleep calmly
□ Chew **soft items** (blankets, bedding, plush toys)
□ Chew **hard toys only** (nylon, rubber, bones)
□ Chew furniture or household items
□ Attempt to ingest non-food items
□ Vocalize (bark, whine, howl)
□ Pace or appear anxious

Crate/Kennel at Home:
□ Never kenneled
□ Occasionally
□ Daily / routinely
□ Comfortable and settles well
□ Becomes anxious or tries to escape

Bedding & Blanket Safety:
□ Can safely have blankets/bedding
□ Should NOT have blankets or soft bedding
□ Unsure – staff discretion preferred

Behavior, Socialization & Experience

Food/Space Guarding: (check any that apply)
□ No known guarding behaviors
□ Guards food
□ Guards treats or chews
□ Guards toys
□ Guards yard/space
□ Guards resting areas or bedding

Dog Socialization Experience *(with dogs NOT living in the same household)*:
□ Social with small dogs
□ Social with medium dogs
□ Social with large dogs
□ Limited experience with unfamiliar dogs
□ No experience with dogs outside the household

Previous Experience:
□ Has attended daycare group play
□ Has boarded previously
□ Has participated in training classes
□ No prior group or boarding experience

Favorites & Enrichment

Favorite Fun Activities:
□ Playing with toys
□ Fetch or ball play
□ Tug games
□ Puzzle or enrichment toys
□ Cuddles / human attention
□ Quiet time / naps

Favorite Treats or Snacks:
□ Crunchy Treats
□ Soft Treats
□ Freeze Dried
□ Dental Chews
□ Peanut Butter
□ None/ Diet Restricted

Handling Sensitivities (if any): □ Paws □ Face □ Tail □ Ears □ None known

Additional Notes to Help Us Care for Your Pet:_____

Thank you for helping us get to know your pet! This information allows our team to create a safe, comfortable, and positive boarding experience tailored to each individual.

Where every dog is a Rock Star!